



4/25/2016

Hedingham Community Association
c/o Community Association Services
lena@casnc.com

**Reference: Job # 62D04304N – Thornblade – Raleigh, NC
Sapphire Valley – Raleigh, NC
Blackwolf Run – Raleigh, NC**

Re: Upcoming AT&T Installation Work in Your Community

Dear Community Members:

As a result of the tremendous growth in Internet and data usage, and our customers' desire for more and faster services, AT&T is planning to upgrade portions of its network in your neighborhood.

This upgrade will convert AT&T's existing infrastructure to a new state-of-the-art fiber to the home network. This investment in new infrastructure will require us to physically be on the property performing our work. It will require some digging and installation of pedestals and underground conduit at various locations.

This new network will allow for new services, faster Internet speeds, and greater reliability. We look forward to bringing this exciting new state-of-the-art technology to your neighborhood.

Sincerely,

Trenton Miller
AT&T OSP Engineer

***If you encounter any issues once construction has begun in your neighborhood, please call the customer concerns hotline:**

Raleigh	919-779-1497
Charlotte	704-598-7508
Greensboro	336-333-2250